

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT : Lundy M. LEWIS CONFIRMATION No.: 4279
SERIAL NUMBER : 09/578,156 EXAMINER: Jeffrey R. Swearingen
FILING DATE : May 23, 2000 ART UNIT: 2445
FOR : METHOD AND APPARATUS FOR EVENT CORRELATION IN SERVICE LEVEL MANAGEMENT (SLM)

INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. §1.97(i)

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

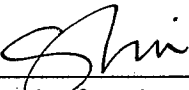
Sir:

Applicant submits the following documents listed on the attached Form PTO-1449 in accordance with 37 C.F.R. §1.97(i). While Applicant does not consider these documents to be material to the patentability of any claims in the above-identified application, Applicant nonetheless submits them to comply with the spirit of 37 C.F.R. §1.56.

It is not believed that any fees are necessary for submission of this Information Disclosure Statement. However, if any fees are required, they are hereby authorized to be charged to Deposit Account No. 03-3975, Reference No. 019287-0317293.

Respectfully submitted,

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